



Pilgrim Society
Pilgrim Hall Museum
75 Court Street, Plymouth, MA 02360
508-746-1620; www.pilgrimhallmuseum.org



Adult Group Visit Guidelines

Please consider the following guidelines in preparation for your visit to Pilgrim Hall Museum:

- Bus passenger drop-off and pick-up occurs on the museum side of Court Street in front the main entrance, with the door facing Samoset Street/Rt. 44. A wheelchair ramp is located at our main entrance and the building includes elevator access between the two exhibit floors. Restrooms are located on the lower level.
- Free, convenient on-site parking is available for small buses/vans at the rear of the museum building. Motor coach buses may park in marked spaces only on the museum side of Court street, based on availability. Additional parking is available at the bus lot off of Water Street. Click the following link to access the Plymouth, MA parking map: <http://parkplymouth.com/parking-map/>
- Upon arrival, a museum staff member and/or docent will meet/greet your group (on the bus, at main entrance steps, or in temporary exhibit gallery) and provide a brief welcome greeting. At that time, we ask your group leader/guide to proceed to the museum front desk to confirm arrival numbers and/or provide payment (if needed). Please call **508-746-1620, x221** on the day of arrival should you anticipate a delay.
- Full payment for your visit is expected upon arrival unless other arrangements for payment have been made. All sales are final. Group ticket purchases are non-refundable. Pilgrim Society membership and Pilgrim Hall Museum general admission discounts do not apply to group admission purchases.
- Large bags and backpacks are not permitted in the museum. We ask that these be stored in your vehicle(s) or bus/van. Medical supplies required for the group are permitted in the museum and must be stored in zippered clear plastic bags. Please contact Group Tours in advance of your visit if you will be arriving on foot from another destination and will require bag storage.
- Museum docents are available, upon advance request, to provide your group with a 90-minute tour of the museum exhibits and artifacts (**a 25:1 ratio is recommended for each guided tour group**). Each tour begins on the lower level with a viewing of our 15-minute film, *One Small Candle* *.
We encourage groups of 40 or more to purchase this video in advance. Please visit our online Gift Shop at <http://pilgrimhallmuseum.pinnaclecart.com/>. Fine gifts, souvenirs, and specialty items are available for purchase online as well as at our onsite Gift Shop. Pre-ordering and shipping is available.

*Note: Based on age, grade level and/or at the discretion of group leader, some groups may choose not to see the film during the visit in favor of additional time to self-guide, complete the *Treasure Hunt* activities, etc. Guided tour lengths may be adjusted, accordingly.

- *Treasure Hunt* activity sheets, clipboards, and pencils are provided for visiting adult groups with advanced notice to Group Tours. We ask that clipboards and pencils be returned to the front desk at the end of your tour.
- **Photography without flash for handheld devices is permitted for visitors for personal, non-commercial use only.** No video cameras, tripods or selfie sticks. The Museum reserves all rights of reproduction and/or copyright.

For questions and additional information, please contact Group Tours at 508-746-1620, x4 or group tours@pilgrimhall.org